



PROGRAM OVERVIEW

The Safe-Tech Powered Pallet Truck Instructor Refresher Program is designed to fulfill the knowledge requirements of a trainer and to instruct participants on how to provide effective instruction and evaluation of your Pallet truck operators. Training is specific to the equipment types used in your operation. To assist the client in building an effective classroom theory program, a comprehensive video training program and additional visual training aids are provided.

PRE-REQUISITES

This program is suitable for personnel who have previously completed a full comprehensive Powered Pallet Instructor Program. Participants must be competent to operate the equipment they will be required to instruct on and be effective communicators with strong verbal and directional skills. To meet the CSA Standard B335-15, additional instructor pre-requisites may be required including WHMIS Certification and TDG Certification when applicable.

COMPLIANCE

- (i) The CSA Standard B335-015 requires that lift truck operators receive retraining on both theory and practical every three years.
- (ii) Safe-Tech programs meet or exceed the CSA Standard and the Ontario Ministry of Labour's, "Guideline for the Safe Operation and Maintenance of Powered Lift Trucks".

PROGRAM INCLUDES

- Written examination
- Practical operating instruction and testing
- Record of training report
- Individual wallet certificates (for course participants)
- Model lift truck kit
- Printed PowerPoint Presentation
- Upon completion of the course the following information will be electronically transferred to the booking contact: PowerPoint Presentation, Practical Operator Instructor Guide, Written Exam, Answer Key, Safety Rules, MOL Guidelines and Information Bulletin on Mobile Equipment & Visibility Standards, CSA Information for B335-15, Ontario Fire Code for Lift Trucks, Progress Evaluation (Practical Training Form), Practical Operator Test, Pre-Shift Inspection Forms, Wallet Certificate Template.

TRAINING CONTENT

- Current applicable legislation and guidelines
- Causes of accidents including injury and damage
- Hazard awareness
- Operator responsibility
- Pedestrian awareness
- Right-of-way
- Defensive operating
- Basic and confined area manoeuvring
- Dock area safety
- Truck/trailer inspection, loading/offloading
- Travelling on grades
- Pre-shift inspection and reporting procedures
- Battery charging and changing
- Vehicle stability
- Load integrity and selection
- Practical training and testing techniques

LANGUAGE COMPREHENSION

Safe-Tech programs are conducted in English and best suited for participants with good English comprehension. Please advise our office at the time of booking and prior to the start of the course of any comprehension concerns or if you will be providing a translator when warranted. The instructors will do their best to accommodate, however Safe-Tech cannot be held responsible for any situation where comprehension was a factor due to a language barrier or impediment.

DURATION & LOCATION

- 1 to 1½ days at your location. Program includes both in-class and practical components. Time required for practical component is dependent upon types of equipment and number of participants.

SAFE-TECH ADVANTAGES

Safe-Tech is the Working at Height and Equipment Training Partner of [Workplace Safety & Prevention Services](#) and many of our programs are **MOE Director approved**.

- Safe-Tech programs meet or exceed all pertinent standards and regulations.
- On-Site programs are offered on any shift, 24/7, without shift premiums.
- Our unique training techniques incorporate exclusive custom models and visual aids which enhance interest and facilitate higher comprehension & retention levels for all participants.
- Supervisors, managers, J.H.S.C. members who do not use or operate equipment but are responsible for implementing or enforcing safety policies may attend our programs at no charge (some exceptions apply).
- Our internal data management and tracking system automatically notifies clients at least 30 days before personnel are due for applicable recertification.
- Safe-Tech is the first and only training company in the industry to offer a **satisfaction guarantee**. *“If the content or presentation of any Safe-Tech program is not to your complete satisfaction, there will be no charge”.*

Safety Training Specialists since 1989